



A message to all Esso customers

Our response to COVID-19

Dear Customer

In these uncertain times, we know you may have additional hygiene concerns. We would like to reassure you that the health and safety of customers and staff at Esso branded service stations is our highest priority.

Whilst the situation is evolving daily, we recognise you may still need to travel by car. We are committed to working with the operators of Esso service station across the nation to provide a safe environment at their forecourts. To this end, we have disinfected all Esso service stations in Cyprus in collaboration with Ermones Hygiene Services Ltd. Furthermore in cooperation with our Dealers we have proceeded to brief Esso service station staff to faithfully adhere to the instructions provided by the Cyprus Government, including:

- Instructions for personal protection
- Use of disposable gloves
- Provision of hand sanitizers in the service station shops as well as other prominent positions

We also wanted to offer some practical advice to help keep you safe and limit the spread of infection:

- Wash your hands regularly
- Use gloves/towels when handling the fuel nozzles to help limit the chances of any virus transmission

We would like to use this opportunity to thank you for your custom and wish you and your family well during this unprecedented time.

Take Care,

Esso Cyprus team